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3 Rail freight transport and demand requirements: 4 an analysis of attribute cut-offs through a stated 5 preference experiment

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10 **Abstract** This paper analyses the choice between road and rail in Spain where rail
11 market share for freight is still residual. Discrete choice models are estimated with data
12 obtained through a two-phase fieldwork, thus allowing us to carry out a stated preference
13 efficient design for each interviewee. We analyse the existence of attribute cut-offs and the
14 presence of a segment of the population with a zero value of frequency. Our results show
15 that ignoring the existence of cut-offs and segments of the population with polarised
16 valuations can lead to erroneous conclusions in terms of the possibilities of rail for
17 absorbing significant quota.

18 **Keywords** Stated preference experiments · Freight transport · Attribute cut-offs · Zero-
19 valuation · Mixed logit

20

21 Introduction

22 The research here presented aims to increase the empirical evidence available on transport
23 decisions. Indeed, although it has grown over the last years, empirical evidence on freight
24 transport decisions is still scarce compared to the one available for passengers, due, among

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25 other reasons, to the difficulties in obtaining disaggregated freight data and the high
26 heterogeneity of transport flows.

27 The objective of this paper is to estimate a discrete choice model providing empirical
28 evidence on the determinants of mode choice between pure road and intermodal-rail transport
29 in the Spanish freight corridor linking the regions of Aragon and Valencia (see Fig. 1). The
30 population under study are the producers and distributors of manufactured goods that have
31 handled unitised shipments in this corridor. The results obtained will allow us to assess the
32 real possibilities of rail for transporting significant quotas of freight cargo on a national scale.

33 From a methodological point of view, we have used a disaggregated behavioural model
34 similar to the ones previously applied in the area of freight transport by Brooks et al. (2012),
35 Rotaris et al. (2012), Arunotayanun and Polak (2011), and Beuthe and Bouffieux (2008) among
36 others. These models, based on the random utility approach and the application of discrete
37 choice models (McFadden 1974; Manski 1977), assume that the decision-maker chooses the
38 transport alternative that maximises utility (see De Jong 2008; Feo et al. 2011 for a detailed
39 review of the difficulties related to the use of these models in the area of freight transport).

40 The proposed model reports an advance in understanding freight transport modal choice
41 processes to the extent that it incorporates non-compensatory behaviours and comes
42 therefore closer to the way decision-makers really behave. Indeed, in transport modelling
43 researchers usually assume fully compensatory behaviours, that is, it is supposed that the
44 decision-maker explicitly or implicitly use trade-offs between the levels of the different
45 attributes, so that low levels of service for one or more attributes can be offset by high
46 levels of service offered in terms of other or others attributes. However, given the decision-
47 makers' limited capabilities (and resources) for processing information, the imposition of
48 thresholds during the modal choice process seems to be more realistic. One of the specific
49 objectives of this application is to analyse the existence and influence of attribute cut-offs.

50 Our work also tries to contribute to the practical implementation of state-of-the art data
51 gathering techniques in the area of freight transport by illustrating the design of the question-
52 naire and the fieldwork carried out. In order to increase the statistical efficiency of the results,
53 efficient stated preference (SP) techniques (Rose et al. 2008) have been applied. More spe-
54 cifically, carrying out the fieldwork in two separated phases have allowed us, on the one hand, to
55 obtain information about the reference levels of service currently faced by interviewees and, on
56 the other hand, to estimate the prior parameters required for generating the SP tailored efficient
57 designs conducted during the second phase of the interview in the best possible way. In view of
58 the crucial effect that these issues have on the quality of data, and therefore, on the quality and
59 validity of the results derived from the model, we consider that the information provided could
60 help to pave the way for other research groups working in the area of freight transport.

61 The rest of the paper is organised as follows: in Sect. 2 we present a description of the
62 local context of the research and a review of the literature on discrete choice models with
63 cut-offs. Section 3 provides a detailed description both of the design of the questionnaire
64 and of the fieldwork carried out. Specifications carried out and policy implications drawn
65 from the research are detailed in Sect. 4. Finally, Sect. 5 presents the conclusions.

66 Local context and literature review

67 Local context

68 At this moment there is one rail service connecting Valencia with Zaragoza with a fre-
69 quency of two departures per week. However, this service is restricted to maritime traffics



Fig. 1 Corridor under analysis, Region of Valencia–Aragon

70 between the Port of Valencia and the Zaragoza Logistics Platform. Therefore, the only
71 alternative currently available for transporting national shipments on this corridor is road
72 transport.

73 Even if the quota of rail in the inland leg of Spanish maritime shipments is still low, around
74 2.5 % (Spanish Ministry of Public Works 2013a), fostering these services is one of the
75 priorities of the current national and European freight transport policies (Spanish Ministry of
76 Public Works 2010, 2013b; European Commission 2011). Nowadays no one doubts of the
77 potential of rail for the management of maritime traffics. Proof of this is the strong bet made
78 by private companies since the liberalisation of the sector in 2005: in the period July–
79 December 2013, the 68 % of total national regular rail services operating in Spain were
80 services devoted to the overland transport of containers (Valenciaport Foundation 2014). The
81 problem is that the role played by rail for transporting pure domestic cargo is much less
82 evident, and open regular rail services for unitised domestic shipments are almost non-
83 existent. This lack of supply contrasts with the high quota that domestic road transport flows
84 represent over total road traffic in Spain in tonnes, a 94 % in 2013 (Spanish Ministry of Public
85 Works 2014). Given that figure, it is clear that the achievement of the objective of rebalancing
86 modal split in Spain will require, not only transferring intra-European shipments from road to
87 alternative modes, but also consolidating the rail mode in the domestic market.

88 In this sense the corridor under analysis is very interesting as the distance between
89 Valencia and Zaragoza (312 kms.) is similar to that of others highly representatives
90 national freight corridors such as the one linking Valencia with Madrid or Barcelona with
91 Zaragoza. In countries like Spain, where the quota of rail for transporting freight cargo is
92 still residual and the supply deregulation process still needs to be completed, obtaining an
93 accurate knowledge of the logistics requirements of the demand is deemed essential for
94 achieving the objective of rebalancing the modal split.

95 Literature review

96 According to the review carried out by Swait (2001), the generalised use of specifications
97 based on fully compensatory decision-making rules would not be responding to a strong



98 belief of its higher adequacy, but to the operative difficulties that relaxing this assumption
99 entails. Conceptually, the two-stage approximation formulated by Manski (1977) seems
100 more appropriate, as it recognises that in most of the cases decision-makers are unable to
101 perfectly process all the information available due to limited resources and capabilities.
102 However, its implementation can be extremely complex, as the number of choice sets
103 increases exponentially with the number of alternatives considered. This approach pre-
104 supposes that the decision-maker firstly applies the elimination-by-aspects rule developed
105 by Tversky (1972): after ordering the attributes by their importance, the decision-maker
106 examines the levels displayed by each of the alternatives and excludes from his choice set
107 those that do not verify the “minimum/maximum expected level”, that is, the cut-off.
108 Following this, the compensatory decision-making rule is applied to identify among the
109 remaining alternatives the one maximising utility.

110 Ben-Akiva and Boccara (1995) focused on the first stage of the choice process, the
111 choice set generation, developing an explicit probabilistic representation of alternatives’
112 availability. In order to do so, the authors took into consideration both observable and
113 latent variables the latter allowing to obtain information on aspects that cannot be directly
114 inferred from observed behaviour.

115 Cantillo and Ortúzar (2005) take the two-stage model formulated by Manski (1977) as a
116 basis and analyse how the use of specifications that do not take into account non-com-
117 pensatory behaviours, affect the accuracy of the estimations and the model predictive
118 capacity. They use simulated and real data to compare the results provided by a multi-
119 nomial logit (MNL) and a mixed logit (ML) assuming only compensatory behaviours with
120 those provided by a semi-compensatory two-stage discrete choice model combining the
121 elimination-by-aspects rules with compensatory behaviours. The authors obtain that, while
122 the fully compensatory MNL and ML models provide estimations of cost and time coef-
123 ficients significantly different from targets, their model estimates have the targets within
124 their confidence intervals.

125 Moreover, Swait (2001) points out that when thresholds are introduced in the specifi-
126 cation, they normally are introduced as “hard”, its violation automatically leading to the
127 exclusion of the alternative from the choice set (that is the case of the model proposed by
128 Cantillo and Ortúzar 2005). However, this assumption does not correspond to the empirical
129 evidence available on consumer decision strategies, which suggests the existence of what
130 Swait calls “soft cut-offs”, that is, attributes thresholds whose violation do not necessary
131 lead to the rejection of the alternative. With the objective of relaxing these restrictions,
132 Swait (2001) developed an extension to the traditional compensatory utility maximisation
133 framework, which, besides allowing the introduction of non-compensatory behaviour rules,
134 allows the violation of these rules. The model allows decision-makers to break their self-
135 imposed cut-offs when disutility derived from breaking it is more than compensated by the
136 increase in utility resulting from the good level of service displayed by the rest of attributes
137 considered.

138 The *implicit availability/perception model* (IAP) developed by Cascetta and Papola
139 (2001) is in line with the constrains’ violation relaxation introduced by Swait. In their
140 model the availability of a given alternative is represented by a continuous variable defined
141 over the interval (0,1) that makes it possible capturing different degrees of availability/
142 perceptions. Thus, in addition to conventional extreme cases of 0 (alternative definitely
143 excluded from the choice set) and 1 (alternative included in the choice set), the IAP model
144 allows for intermediate situations where alternatives are only partially taken into account.
145 The constrained logit model (CLM) of Martínez et al. (2009) deepens into the model of



146 Cascetta and Papola and allows incorporating individuals' behaviour constraints in mul-
147 tinomial logit models by introducing a binomial logit factor representing soft cutoffs.

148 It should be pointed out that, unlike the specification proposed by Cantillo and Ortúzar
149 (2005), where cut-offs are introduced as endogenous variables, in the model developed by
150 Swait cut-offs are exogenous and, consequently, interviewees have to provide information
151 about their attribute thresholds. Indeed, most of the research on non-compensatory
152 behaviours infer thresholds through choices made by decision-makers, applications
153 directly introducing self-reported cut-offs being less frequent. Endogenous applications
154 estimate both the model's taste parameters and those of the threshold probability distri-
155 bution function imposed by the researcher (normal, truncated normal, triangular, uniform,
156 etc.). Although these specifications allow incorporating random and deterministic varia-
157 tions among individuals (for example by expressing the means as functions of the decision-
158 makers characteristics), their capacity for capturing highly heterogeneous contexts is lower
159 than that of self-reported cut-offs. Moreover, the effect that a misspecification of the
160 threshold distribution may have on the results have to be further analysed. On the other
161 hand self-reported cut-offs have the disadvantage of being "stated" values. Therefore, we
162 cannot be certain that they are not affected by bias and that they fully correspond to real
163 thresholds applied during the modal choice process.

164 Marcucci and Scaccia (2004) and Danielis and Marcucci (2007) also analysed the
165 imposition of attribute cut-offs during the modal choice process in the area of freight
166 transport in Italy. The authors applied the model proposed by Swait (2001) to a data sample
167 on modal choice between pure road and intermodal transport obtained using SP ques-
168 tionnaires. In both cases, the results obtained showed that specifications including cut-offs
169 substantially increased the predictive capacity of the model. More specifically, Danielis
170 and Marcucci (2007) concluded that conventional models based on fully-compensatory
171 behaviours overestimate coefficients, as they are capturing both, the importance attached to
172 the attribute itself and that attached to the violation of the cut-off. Moreover, their results
173 confirm the presence of heterogeneity in shippers' attribute preferences and in cut-offs
174 levels. From an applied perspective the results show that, while transport cost and loss and
175 damages variables display significant coefficients for both the level of the attribute and the
176 magnitude of the cut-off violation, only the latter is found significant for transit time and
177 delays. This result indicates that while the levels of these variables remain below the
178 threshold their role in the modal choice process is not significant.

179 Questionnaire design

180 Efficient designs

181 For decades, the use of orthogonal designs has been considered common practice in the
182 construction of stated choice experiments (Louviere et al. 2000). In an orthogonal design
183 attributes are treated as statistically independent variables, being possible to estimate the
184 influence of each attribute upon the observed outcomes. The problem is that whereas in
185 linear models the orthogonality in the design avoids multicollinearity and thus it ensures
186 that the model will optimize the significance level of the parameter estimates, these
187 properties are not transferred to non-linear models such as discrete choice models. In that
188 case, recent researches have highlighted the advantages of using efficient designs to obtain
189 better results in terms of statistical efficiency, as they provide more reliable parameter
190 estimates with equal or lower sample size (Rose and Bliemer 2009). This property is



191 especially appealing in the case of freight transport where samples sizes are relatively
192 **AQ1** small. Moreover, efficient designs also tend to result in better forecasts (Ferrini and Scarpa
193 2007).

194 The objective of efficient designs is to obtain data allowing to estimate parameters with
195 standard errors as low as possible. Statistically, minimising standard errors is equivalent to
196 minimise the D-error, that is, the determinant of the asymptotic variance-covariance
197 matrix (AVC).

$$D - error = \Omega_N(X, Y, \beta) = -[E(I_N(X, Y, \beta))]^{-1} = -\left[\frac{\partial^2 L_N(X, Y, \beta)}{\partial \beta \partial \beta'}\right]^{-1} \quad (1)$$

199 where I is the Fisher information matrix, L the maximum-likelihood function, N the
200 number of individuals in the sample, X the experimental design, Y the outcomes of the
201 dependent variable and β the vector of parameters.

202 The problem is that the AVC matrix varies with the model to be estimated. It depends
203 therefore on the design matrix X , the outcomes of the survey Y and the parameter values β .
204 The fact that prior information on the parameters is required for identifying the optimum
205 design in terms of statistical efficiency is paradoxical, since the objective of the design is
206 precisely to obtain the necessary data for estimating a model providing estimates of these
207 parameters.

208 In practice, when compared to orthogonal designs, the implementation of efficient SP
209 experiments has two main drawbacks. First of all, prior information about unknown
210 parameters is needed, which, in the case of freight transport, it is not always evident to
211 obtain. Indeed, the empirical evidence available in the freight transport research area is
212 relatively scarce, which can make it difficult to find reference values corresponding to
213 similar populations and decision-making processes.

214 Secondly, if you want to adjust the levels of the attributes to the respondent's current
215 experience in order to gain realism in the outcomes, you will also need information on the
216 reference levels. Here again, for freight transport, obtaining this information is not always
217 straightforward. Levels of service are much less homogeneous than in passenger transport
218 since transport shipments requirements vary enormously depending on a variety of factors
219 such as the size (consolidated or full-loaded), the type of product (refrigerated, dangerous,
220 etc.) or simply the shipper relative negotiating power. Moreover, those data are not directly
221 available for the researcher, but rather have to be provided by the interviewee, who in
222 many cases considers this information as strategic for its competitiveness and wants
223 therefore to keep it confidential.

224 To solve these difficulties in this research we structured the fieldwork in two separate
225 phases. Firstly, during a personal interview, we collected information about the main
226 characteristics of the shipment and the transport reference alternative and we carried out a
227 non-efficient SP experiment. Thus, we were able to estimate a preliminary model providing
228 the prior parameters afterwards used in the construction of the D-efficient experiment.
229 Moreover, the information obtained about the characteristics of the current transport
230 alternative allowed us to generate, with the Ngene software (ChoiceMetrics 2009), a
231 specific efficient design for each of the companies. This SP experiment was conducted
232 during the second phase of the fieldwork. Although we would have preferred to carry out
233 face-to-face interviews since this survey mode allows to increase the quantity and quality
234 of the information obtained, budget restrictions forced us to carry out the efficient SP
235 experiment on a web basis. Nevertheless, the fact that a personal interview had already



236 been carried out (allowing us to make sure that the interviewee fully understood the SP
237 experiment) and the telephone follow-up allowed us to maximise the quality of the results.

238 Description of the questionnaire and data

239 SoftwareSawtooth (2008) was used in the design and application of the questionnaire.
240 Questionnaires were performed by researchers specialised in transport and logistics
241 through personal interviews that lasted around 30 min (57 questions).

242 The questionnaire carried out during the first phase was structured into 3 sections. The
243 objective of the first section was to obtain general information on the characteristics of the
244 company and on their perception about the level of service currently offered by road
245 transport services connecting Aragon and Valencia. During the second block the inter-
246 viewer identified the reference shipment and gathered information about the characteristics
247 of the transport service effectively employed and about the theoretical cut-offs imposed by
248 the interviewee for each of the attributes. Finally, using the information obtained regarding
249 the characteristics of the reference shipment and its transport alternative as a basis, a
250 12-scenario non-efficient SP experiment was carried out.

251 The SP experiment finally carried out included the following attributes (Fig. 2 displays
252 the screen introducing the SP experiment):

- 253 • Door-to-door transport cost, in Euros per shipment.
- 254 • Door-to-door transit time, in hours.
- 255 • Frequency of the transport service, in number of weekly departures.
- 256 • Delays, in terms of the percentage of shipments suffering significant delays.
- 257 • Notice for contracting, variable that combines the notice for contracting the transport
258 service before the scheduled time of departure (in days) with the probability of the
259 shipment being finally transported in that service.

260 The attributes and their levels were initially chosen on the basis of the information
261 provided by the panel of rail and transport experts participating in the focus group. The two
262 pilots carried out with producers allowed us to adjust the attribute levels to our specific
263 case study and to verify the existence of trade-offs.

264 Information about decision-makers switching behaviour (Ben-Akiva and Morikawa
265 1990) was obtained through an experiment requiring choosing between the current
266 transport option and a hypothetical one.

267 As a result of the pilots the SP design was substantially modified (see Table 1). Spe-
268 cifically, the levels of the variables door-to-door transit time—time since the shipment is
269 picked up at the installations of the shipper until it is delivered to the receiver—and
270 transport cost were changed, and the variable “schedule” initially included in the exper-
271 iment replaced by “delays”.

272 Concerning door-to-door transit time, the levels for the hypothetical alternative were
273 initially adjusted to the one of the reference transport option (increases of 200, 250 and
274 325 %). However, during the pilot study we realised that those levels resulted in an
275 excessive transit time, since the reference level provided by producers (door-to-door total
276 transit time including consolidating and de-consolidating time) did not matched average
277 transit times provided by transport providers during the focus group, which corresponded
278 to pure transport time between Aragon and Valencia. Consequently, the levels of the door-
279 to-door transit time variable were re-adjusted and defined independently from the reference
280 alternative. Door-to-door transport cost levels were also modified following the pilot,
281 savings derived from the shift to our hypothetical intermodal-rail option being increased.

ANALYSIS OF THE FREIGHT CORRIDOR LINKING THE REGIONS OF VALENCIA AND ARAGON

Finally, from the information provided based on your reference shipment, we will present you with 12 hypothetical scenarios. Each of them shows two possible transport alternatives for your reference shipments, OPTION A and OPTION B.

Transport alternatives have been defined on the basis of 5 criteria:

1. **Door-to-door transport cost**, in Euro per shipment
2. **Door-to-door transit time**, in Hours
3. **Frequency**, number of weekly departures
4. **Delays**, average % of shipments that are affected by significant delays
5. **Notice for contracting** the transport service before the scheduled time of departure, in days, and **probability of the shipment finally being transported** in that service

LEVEL 1:



LEVEL 2:

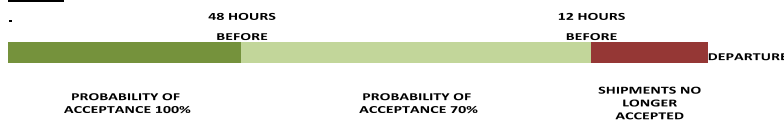


Fig. 2 Introduction to the SP experiment screen

282 Finally, the variable “schedule” was replaced by “delays”. In the first version of the
283 experiment our hypothetical rail service was offering either an evening departure—rail
284 service leaving during the evening and arriving first hour in the morning, making it
285 possible to deliver shipments to their final destination this same morning—, or a night
286 departure—departure early morning and arrival next day mid-morning, delivery to the final
287 destination not being possible until the evening-. The difference between the two services
288 lied therefore in the expected delivery time: next day during the morning/afternoon in the
289 case of the evening service and next day during the evening or even 2 days after for the
290 night service. It must be pointed out that rail freight services have to share infrastructure
291 with passenger services and that the latter have priority over the former. By including this
292 variable we wanted to incorporate to the analysis this rail transport peculiarity and to value
293 to what extent the passenger services priority is limiting/restricting the capacity of rail to
294 attract cargo from road. But during the pilot study we realised that differentiating between
295 an evening and a night service only makes sense for pure transport transit times of 15 h or
296 less. Above this threshold, total transit time was not affected by the rail timetable, the
297 responsible of larger transit times being the door-to-rail and rail-to-door segments.

298 Concerning the delay variable it should be recalled that the concept of delays in delivery
299 times incorporates both the *percentage of shipments that are affected by delays on the*
300 *delivery date originally scheduled* and the *absolute magnitude of such delays*. In this
301 research we have focused on the former, leaving for future works the analysis of the
302 average size of delays. Moreover, in order to take into account the subjective nature of
303 delays—what a delay is substantially varies across shipments—the variable was defined as
304 “the percentage of shipments suffering *significant* delays”, thus being the interviewee (in



Transportation

Table 1 Non-efficient design: attributes and levels

Attributes	Alternative	Unit	Initial design	Final design
Transit time (time)	Road	Hours	Current level	Current level
	Rail	Hours	Level 1: 200 % of road level	Level 1: 15 h
			Level 2: 250 % of road level	Level 2: 24 h
			Level 3: 325 % of road level	Level 3: 36 h
Transport cost (cost)	Road	€/shipment	Current level	Current level
	Rail	€/shipment	Level 1: 80 % road level	Level 1: 65 % road level
			Level 2: 90 % road level	Level 2: 75 % road level
			Level 3: 95 % road level	Level 3: 90 % road level
Frequency (freq)	Road	Weekly departures	Current level	Current level
	Rail	Weekly departures	Level 1: 1 weekly departure	Level 1: 1 weekly departures
			Level 2: 3 weekly departures	Level 2: 3 weekly departures
			Level 3: 5 weekly departures	Level 3: 5 weekly departures
Notice for contracting (cont)	Road	Days, %	Current level, acceptance 100 %	Current level, acceptance 100 %
	Rail	Days, %	Level 1: 2 days before, 100 % acceptance	Level 1: 2 days before, 100 % acceptance
			Level 2: ½ day before, 70 % acceptance	Level 2: ½ day before, 70 % acceptance
			Level 3: ¼ day before, 30 % acceptance	
Schedule	Rail	Schedule	Level 1: evening Level 2: night	
Delays (del)	Road	%		Current level
	Rail	%		Level 1: road level + 2 perc. points Level 2: road level + 5 perc. points Level 3: road level + 10 perc. points

305 the first part of the questionnaire) the one fixing from what moment he considered a
 306 significant delay was taking place.

307 During the first phase of the fieldwork, 159 interviews were carried out with companies
 308 located in the provinces of Valencia (99) and Zaragoza (60). Data obtained through the SP
 309 allowed us to estimate a preliminary multinomial logit model (Eqs. 2 and 3) providing the
 310 priors parameters required for generating SP efficient designs. Although the pseudo-panel



311 structure of the data makes the use of models allowing for correlation among non-observed
312 factors—such as mixed logit—more convenient, in this phase of the research we consid-
313 ered that the operational advantages of the MNL overcame its limitations.¹

$$U_{\text{road}} = \beta_1 \text{COST}_{\text{road}} + \beta_2 \text{TIME}_{\text{road}} + \beta_3 \text{FREQ}_{\text{road}} + \beta_4 \text{DEL}_{\text{road}} + \beta_5 \text{CONT}_{\text{road}} + \varepsilon_{\text{road}} \quad (2)$$

$$U_{\text{rail}} = \beta_1 \text{COST}_{\text{rail}} + \beta_2 \text{TIME}_{\text{rail}} + \beta_3 \text{FREQ}_{\text{rail}} + \beta_4 \text{DEL}_{\text{rail}} + \beta_5 \text{CONT}_{\text{rail}} + \varepsilon_{\text{rail}} \quad (3)$$

317 where ε_n is the random term which is Gumbel identically and independently distributed.

318 Version 2.2 of BIOGEME software (Bierlaire 2003) was used for estimating the model.
319 Table 2 displays the results obtained.

320 All the coefficients, except the one for “delays”, are significant and display the expected
321 sign: positive in the case of frequency and negative for transport cost, transit time and
322 notice for contracting.

323 The variable “notice for contracting” is specific to our application and combines the
324 notice for contracting the transport service before the scheduled time of departure with the
325 probability of the shipment being finally transported in that service. Freight transport
326 providers participating in the focus group stressed the role played by the *booking window*
327 in the relative competitiveness of intermodal transport when high levels of demand are
328 reached and additional increases in supply cannot be achieved in the short/medium term
329 due to infrastructure and equipment restrictions. During the review of the literature we
330 were not able to identify any similar variable, which makes our 2-phase fieldwork par-
331 ticularly interesting, since it allowed us to obtain the parameter estimates necessary for
332 generating the D-efficient design in the best possible way.

333 Moreover, personal interviews allowed us to obtain accurate information about the
334 levels of service offered by the reference alternative, which in turns enabled us to adjust
335 transit time levels to the one displayed by the current road service in order to increase the
336 realism of the experiment.

337 The fact that the coefficient of delays was not significant contradicts both the empirical
338 evidence available on the subject (De Jong et al. 2014; Kurri et al. 2000) and the empirical
339 evidence obtained through the fieldwork since when asked to rate the importance given to
340 transport attributes in the modal choice process, a vast majority of interviewees considered
341 delays to be one of the most important factors (see Fig. 3).

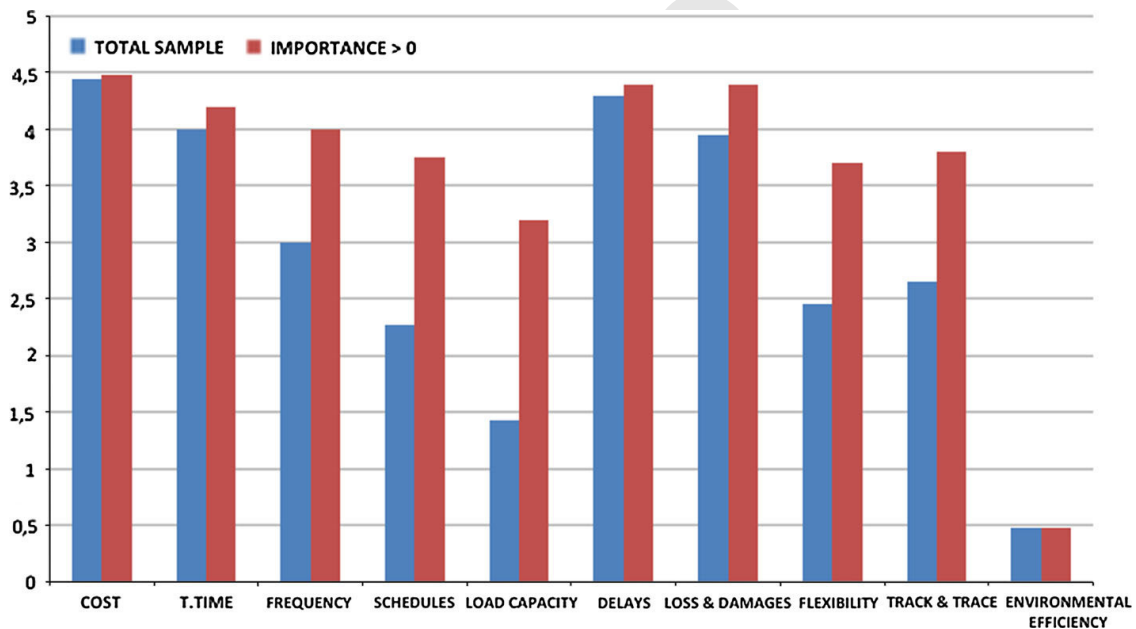
342 One possible explanation for this counter-intuitive result could be that the levels of
343 delays in the SP game were not adequately defined. Given the high level of service that
344 road hauliers were offering in terms of delays—on average the interviewees qualified the
345 current level of service as good-, the levels proposed for the rail alternative—road delays
346 increased by 2, 5 and 10 percentile points—would be, in many cases, below the maximum
347 percentage of delayed shipments that companies will be willing to accept, that is, our levels
348 will be below the cut-off. In this sense, the result would be in line with that obtained by
349 Marcucci and Scaccia (2004) in relation to the imposition of cut-off points in attribute
350 levels: while the levels of these attributes remain below the maximum level a decision
351 maker would accept, their role in modal choice will be insignificant.

352 During the personal interview companies were asked to assess the cut-offs that they
353 were theoretically imposing to each of the attributes. Thus, for example, companies were

1FL01 ¹ Simulations carried out (Rose et al. 2009) show that designs generated for MNL perform reasonably well
1FL02 with more advanced models such as mixed logit.

**Table 2** Preliminary estimates with non-efficient data

Variable	Coefficient	T test
Door-to-door transport cost (cost) € per shipment	-0.00346	-2.84
Door-to-door transit time (time) Hours	-0.0249	-8.37
Frequency (freq) No of weekly departures	+0.463	+12.43
Delays (del) % of shipments affected by significant delays	-0.0141	-0.87
Notice for contracting (cont) Days before the scheduled time of departure and probability of acceptance.	-0.177	-3.91
No of observations = 1,908	Rho ² = 0.230	
Log likelihood = -1,018	Adjusted Rho ² = 0.226	
Log. lik. Ratio test = 608		

**Fig. 3** Average importance that interviewees said to attach to transport attributes during the transport provider choice process in the corridor linking Aragon and Valencia regions

354 asked to provide both the current reference shipment' transport cost and the maximum
 355 transport cost they will accept to pay. Figure 4 shows how this information was requested.
 356 Table 3 shows the average results obtained. The margin' column shows the difference
 357 between the current level of service and the theoretical cut-off both in absolute and relative
 358 terms. For example, the average transport cost in our sample is 155 euros per shipment,
 359 whereas the average cut-off is of 216 euros. Therefore, there will be a margin for a 28 %
 360 increase in the cost. As it can be seen, the delay variable displays the bigger difference
 361 between the current average level of service and its theoretical cut-off. In this sense, our
 362 initials levels of "2 and 5 percentile points more than the road" will barely allow us to



363 reach the 7 % cut-off. Consequently, in the efficient design the levels of the delay variable
 364 were increased to 5, 10 and 15 percentile points more than in the current road alternative.
 365 Last column of Table 3 shows the number of efficient SP scenarios displaying levels for
 366 delays above the stated cut-off.

367 Once the attributes and levels of the experiment were re-adjusted (see Table 4), soft-
 368 ware Ngene (ChoiceMetrics 2009) was used to generate the efficient design for each of the
 369 159 shipments identified in the corridor. A specific design was created for every single
 370 respondent (Rose et al. 2008) using a MNL specification with the parameter priors obtained
 371 through the first phase of the fieldwork and the values of the attributes provided by the
 372 interviewee for the reference transport alternative.

373 During the second phase of the fieldwork—efficient SP experiments via web-, only 14
 374 companies (9 %) of the initial sample refused to continue participating, while 7 companies
 375 (4 %) have ceased activity. A web link to the tailored efficient SP experiment was then sent
 376 to each of the remaining 138 companies. The number of scenarios was set to 12 since we
 377 considered it would allow us to gather enough observations as to adequately estimate the
 378 model while keeping the experiment manageable to the interviewee. In the end, 94
 379 companies answered to the efficient SP experiment (1,128 observations), which represents
 380 a response rate of 68 %. The average characteristics of the 94 companies finally considered
 381 in the sample, as well as those of the reference shipment and transport option, are presented
 382 in Tables 5, 6 and 7.

383 Analysis of the existence of attribute cut-offs: estimation and results

384 The results of the models specified to analyse the existence of attribute cut-offs are shown
 385 in Table 8. As stated preference was used to obtain the data, each company providing 12
 386 observations, the use of a model allowing the existence of correlation among non-observed
 387 factors was considered more appropriate. All the specifications shown correspond to a
 388 mixed logit error components model (EC-ML). The high statistical significance of sigma
 389 (the standard deviation of the vector of random errors) confirms the higher adequacy of the
 390 specification employed compared to a traditional multinomial logit² model.

391 Model 1 is based on the conventional compensatory-behaviour framework (Eqs. 4 and 5).

$$U_{\text{road}} = \text{ASC_ROAD} + \beta_1 \text{COST}_{\text{road}} + \beta_2 \text{TIME}_{\text{road}} + \beta_3 \text{FREQ}_{\text{road}} + \beta_4 \text{DEL}_{\text{road}} + \beta_5 \text{CONT}_{\text{road}} + m_n + \varepsilon_{\text{road}} \quad (4)$$

$$U_{\text{rail}} = \beta_1 \text{COST}_{\text{rail}} + \beta_2 \text{TIME}_{\text{rail}} + \beta_3 \text{FREQ}_{\text{rail}} + \beta_4 \text{DEL}_{\text{rail}} + \beta_5 \text{CONT}_{\text{rail}} + m_n + \varepsilon_{\text{rail}} \quad (5)$$

392 Model 2, based on the *soft cut-offs model* proposed by Swait in 2001, allows for changes
 397 in the marginal utility above the stated thresholds by introducing for each of the attributes a
 398 fictitious variable that takes the value of the difference between the proposed level of
 399 service and the cut-off if this value is positive (the cut-off is violated) and value 0 if the
 400 difference is negative (we are below the cut-off). Equations (6) and (7) show the speci-
 401 fication employed.

2FL01 ² Models displayed in Table 8 were also estimated as multinomial logit, obtaining in all the cases lower R²
 2FL02 than the ones presented here.



ANALYSIS OF THE FREIGHT CORRIDOR LINKING THE REGIONS OF VALENCIA AND ARAGON		
Please, provide the following information on the characteristics of your reference shipment' current transport option.		
ATTRIBUTE	LEVEL OF YOU CURRENT TRANSPORT OPTION	CUT-OFF(1)
DOOR-TO-DOOR TRANSPORT COST Euro per shipment		
DOOR-TO-DOOR TRANSIT TIME Hours		
FREQUENCY Weekly departures		
DELAYS % of shippments suffering significant delays		
(1) In this column you should indicate the maximum/minimum level of the attribute that you are willing to accept for your reference shipment. For example, a cost cut-off of 800 Euro means that the maximum price you will be willing to pay for transporting the reference shipment is 800€.		

Fig. 4 Characteristics of the reference shipment' current transport option and cut-offs screen

$$\begin{aligned}
 U_{n_{road}} = & ASC_{road} + \beta_1 COST_{road} + \beta_2 TIME_{road} + \beta_3 FREQ_{road} + \beta_4 DEL_{road} + \beta_5 CONT_{road} \\
 & + \beta_6 \max[0, COST_{road} - COCn] + \beta_7 \max[0, TIME_{road} - COTn] \\
 & + \beta_8 \max[0, FREQ_{road} - COFn] + \beta_9 \max[0, DEL_{road} - CODn] + \mu_n + \varepsilon_{n_{road}}
 \end{aligned} \quad (6)$$

$$\begin{aligned}
 403 \quad U_{n_{rail}} = & \beta_1 COST_{rail} + \beta_2 TIME_{rail} + \beta_3 FREQ_{rail} + \beta_4 DEL_{rail} + \beta_5 CONT_{rail} \\
 & + \beta_6 \max[0, COST_{rail} - COCn] + \beta_7 \max[0, TIME_{rail} - COTn] \\
 & + \beta_8 \max[0, FREQ_{rail} - COFn] + \beta_9 \max[0, DEL_{rail} - CODn] + \mu_n + \varepsilon_{n_{rail}}
 \end{aligned} \quad (7)$$

405 where

- 406 • COC is the maximum cost, in euros per shipment, the interviewee says he will be
- 407 accepting to pay for transporting the reference shipment.
- 408 • COT is the maximum transit time, in days, the interviewee says he will be willing to
- 409 accept for transporting the reference shipment.
- 410 • COF is the minimum level of frequency, in weekly departures, the interviewee says he
- 411 will be willing to accept for transporting the reference shipment.
- 412 • COD is the maximum percentage of significant delays the interviewee says he will be
- 413 willing to accept for transporting the reference shipment.
- 414 • μ is a vector of random errors with zero mean and σ standard deviation.
- 415 • ε is a random error, which is Gumbel identically and independently distributed.

416 The log-likelihood ratio test carried out between model 2 and 1 confirms that the

417 inclusion of cut-offs significantly improves the goodness-of-fit.

418 Likewise, we analysed the presence of random variations in individual preferences by

419 introducing attributes and cut-offs coefficients as random. One of the most critical issues in

420 the specification of mixed logit models is to determine which coefficients should be

421 introduced as random. The Lagrange multiplier test proposed by Train and McFadden

422 (McFadden and Train 2000) and the t-statistic of the standard deviation of the random

423 parameter (Hensher and Greene 2003) have been used to identify random coefficients (see

**Table 3** Average level of service provided by road transport and average cut-offs

	Road average level (A)	Average cut-off (B)	Margin		Violation of cut-off	
			C = B - A	C/B (%)	No of scenario	%/ total
Cost € per shipment	155	216	61	28	180	16
Time Hours	34	50	16	31	668	59
Frequency Weekly departures	5	4	-1	-39	528	47
Delays % of delayed shipments	3	7	4	57	1,004	89

424 Mariel et al. 2013 for a comparison of size and power of the two tests). Both tests provide
 425 the same result: from all the attributes considered in our model the only one whose
 426 coefficient should be introduced as random is frequency. Model 3 is analogous to model 2
 427 but with the coefficient of frequency introduced as random following a triangular
 428 distribution.

429 The coefficient of the frequency variable is only significant in model 3, when introduced
 430 as a random parameter with a triangular distribution, which indicates that there might be a
 431 high level of heterogeneity in the valuation of this attribute among the companies of our
 432 sample. Our believe was that while a segment of the sample was indeed valuing frequency
 433 in a positive way, the other segment was indifferent to this variable, they have a zero or a
 434 near zero value of frequency, so at the end the significance of the coefficient for the entire
 435 population was hampered by the presence of respondents who were not taking this variable
 436 into account during the modal choice process.

437 In order to corroborate this hypothesis, we have followed the analysis proposed by Hess
 438 et al. (2006). Specifications of models 4 and 5 are analogous to that used in model 3, but
 439 instead of specifying a continuous distribution for the coefficient of frequency a discrete
 440 mixture has been employed (Greene and Hensher 2003) allowing for the estimation of two
 441 class-specific parameters. The log-likelihood ratio test carried out between models 3 and 4
 442 and 3 and 5 confirms that the latent class specification leads to a significant improvement.

443 In model 4 (restricted model) one of the frequency-coefficients is fixed at zero, whereas
 444 in model 5 (unrestricted model) both coefficients are estimated freely. Even if the likeli-
 445 hood-ratio test carried out between models 5 and 4 (test $\chi^2 = 4.024$ and 95 % thresh-
 446 old = 3.84) suggests that the unrestricted model significantly improves the goodness-of-fit
 447 at the 95 % confidence level, it should be pointed out that the opposite is concluded at the
 448 99 % confidence level. Moreover, the value estimated for one of the frequency coefficients
 449 in model 5 is close to zero and only significant at the 10 % level. The coefficient obtained
 450 for the other segment of the population is however highly significant and shows the
 451 expected sign. So, even if results should be interpreted with caution, they are aligned with
 452 our initial hypothesis that a segment of the sample (41 % according to the mass probability
 453 estimated in model 4 and 35 % in model 5) is indifferent to this variable. Given the
 454 limitations of the Spanish rail infrastructure, and the fact that a critical mass has to be
 455 reached in order to make the train service economically viable, the results obtained point
 456 out the huge effort that train operators have to make to accurately identify potential



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Table 4 Efficient design: attributes and levels

Attributes	Alternative	Unit	Design used in the 1st phase of the fieldwork	Final design used in the 2nd phase of the fieldwork
Transit time (time)	Road	Hours	Current level	Current level
	Rail	Hours	Level 1: 15 h	Level 1: road level + ½ day
			Level 2: 24 h	Level 2: road level +1 day
			Level 3: 36 h	Level 3: road level + 2 days
Transport cost (cost)	Road	€/shipment	Current level	Current level
	Rail	€/shipment	Level 1: 65 % road level	Level 1: 65 % road level
			Level 2: 75 % road level	Level 2: 75 % road level
			Level 3: 90 % road level	Level 3: 90 % road level
Frequency (freq)	Road	Weekly dep.	Current level	Current level
	Rail	Weekly dep.	Level 1: 1 weekly dep.	Level 1: 1 weekly dep.
			Level 2: 3 weekly dep.	Level 2: 3 weekly dep.
			Level 3: 5 weekly dep.	Level 3: 5 weekly dep.
Notice for contracting (cont)	Road	Days, %	Current level, acceptance 100 %	Current level, acceptance 100 %
	Rail	Days, %	Level 1: 2 days before, 100 % acceptance	Level 1: 2 days before, 100 % acceptance
Level 2: ½ day before, 70 % acceptance			Level 2: ½ day before, 70 % acceptance	
Delays (del)	Road	%	Current level	Current level
	Rail	%	Level 1: road level + 2 perc. points	Level 1: road level + 5 perc. points
			Level 2: road level + 5 perc. points	Level 2: road level + 10 perc. points
			Level 3: road level + 10 perc. points	Level 3: road level + 15 perc. points

457 customers requirements, being aware that in some cases aggregating both segments of such
 458 a polarised demand will not be possible. This is a key issue from the supplier and policy-
 459 maker perspective. Of particular relevance for future research are therefore the analysis of
 460 attribute non-attendance and the identification of class-membership functions in line with
 461 the researches carried-out by Greene and Hensher (2010).

462 For the delay variable, we only obtain a significant coefficient in model 1. When cut-
 463 offs are included in the specification, the coefficient of the variable is no longer significant,
 464 whereas the one of its cut-off is very significant. This result is in line with that obtained by
 465 Marcucci and Scaccia (2004) and confirms our previous hypothesis, made during the
 466 design of the experiment, about the non-significance of this variable while its level remains
 467 below the cut-off. One of the main conclusions of our research is therefore that delays are
 468 of low importance if the cut-off is respected.³ However, once the cut-off is reached,
 469 additional increases in the percentage of shipments suffering significant delays are very

3FL01 ³ In order to ensure that this result indeed reflects a non-compensatory behaviour and is not just the
 3FL02 consequence of the relatively low proportion of scenario with acceptable delay levels (11 % of total
 3FL03 observations display levels of delays in the rail alternative below the cut-off), model 2 was re-estimated with
 3FL04 data obtained from the first SP experiment. In this experiment rail levels of delays were lower, resulting in a

**Table 5** Average characteristics of companies included in the sample

	No of companies		%/total	
Companies located in the region of Valencia	54		57	
Companies located in the region of Aragon	40		43	
Producing-only companies	47		50	
Distributing-only companies	7		7.5	
Producing and distributing companies	40		42.5	
Companies exporting	71		76	
Assume logistics for international shipments	50		53	
Own means of transport for domestic shipments	19		20	
	Minimum	Average	Maximum	SD
Export quota (%)	0	23	85	26
No of employees	4	55	550	83

Table 6 Average characteristics of reference shipments

	No of shipments		%/total	
Region of Valencia–Aragon	54		57	
Aragon–Region of Valencia	40		43	
Full loaded	19		20	
Supplier: freelance	9		10	
Supplier: transport agency	84		89	
Own means of transport	9		10	
Fixed day pick-up	8		9	
Delivery on the same day	2		2	
	Average		SD	
Quota corridor/total domestic sales	9 %		8	
Shipment frequency (no weekly departures)	0.9		1.3	
Value (€ per shipment)	5,049		8,740	
Threshold significant delay (h)	22		22	

470 strongly penalised, thus the attribute delays becomes a key determinant of the relative
 471 competitiveness of the transport alternative.

472 For the cost variable, both the coefficients of the attribute and of the cut-off are sig-
 473 nificant. The absolute value of the cut-off parameter is more than twice the one obtained
 474 for the attribute parameter, so when the upper limit is reached, additional increases in
 475 transport cost are strongly penalised. In the case of transit time and frequency, we obtain a
 476 non-significant coefficient for their cut-offs, which indicates a compensatory behaviour.

477 Considering the logistics characteristics of rail transport, the “notice for contracting”
 478 variable has been introduced in the model. The results obtained show the importance of the

3FL05
 3FL06 Footnote 3 continued

3FL07 higher proportion of *below cut-offs* cases (25 %), and yet we obtain the same result: non-significant coef-
 3FL08 ficient for the attribute and very high significance of the coefficient of the cut-off.

**Table 7** Average characteristics of transport reference alternative

	Average	SD
Transport cost € per shipment	150	195
Transit time <i>Hours</i>	34	22
Delays % of delayed shipments	4 %	11
Frequency No of weekly departures	6	3
Notice for contracting <i>Hours</i>	6	16

479 own specificities of each sector logistic chain with regard to its shipments and the timing of
480 these latter. To date, this variable has not been considered in the previous literature despite
481 its obvious importance.

482 Table 9 shows the subjective values of freight transport attributes under the hypothesis
483 that the level of transport cost remains below its cut-off.

484 Special attention must be paid to the effect that the introduction of cut-offs has on the
485 subjective value of delays that rises from 2.84 euros for reducing the probability of suf-
486 fering significant delays in one percentile point, to 26 and 20 euros in models 2 and 3,
487 respectively, and to 13 and 14 euros in models 4 and 5, respectively. In the same vein, the
488 subjective value of frequency is substantially affected by the existence of population
489 segments with zero-valuation, thus its non-consideration leading to artificially low figures.

490 Finally, Table 10 displays changes in the probability of choosing rail transport when
491 faced to variations in the levels of the attributes of both, the road and the rail alternative.⁴
492 Even if their absolute value is questionable—as they have been obtained with SP data—,
493 they are indicators of the decision-makers relative sensitivity to variations in the config-
494 uration of the supply and therefore interesting conclusions can be drawn.

495 An increase in the cost of road transport is among the most effective measures in terms
496 of modal shift. The higher sensitivity to deteriorations in the cost of the competing mode
497 than to improvements in the own level of service becomes especially relevant when
498 attributes cut-offs are introduced. This is a particularly interesting result, as it sheds some
499 light to the ongoing European debate on the optimal way of internalising freight transport
500 externalities: via road pricing schemes such as the ones considered in the Eurovignette
501 (European Parliament 2011) and/or via direct subsidies to alternative modes such as the
502 Italian Ecobonus and Ferrobonus.⁵ Beyond the budget and social considerations inherent to
503 the internalisation in one way or another, what is clear is that their estimated efficiency can
504 largely be biased in the presence of non-compensatory behaviours. Thus, a conventional
505 specification (Model 1) will lead us to affirm that the choice of internalising externalities

4FL01 ⁴ The sample enumeration method has been used to calculate variations in the rail probability. Model 3
4FL02 forecasts have been calculated using the estimated mean for the parameter of frequency. In model 4
4FL03 individuals have been randomly assigned to one of the two segments following the estimated mass
4FL04 probabilities.

5FL01 ⁵ The objective of the Ecobonus and Ferrobonus aid schemes is to reduce the cost of combined transport
5FL02 using short-sea shipping or electrified rail transport for at least part of the journey. It consists of a partial
5FL03 payment to the users covering the part of the external costs avoided compared to pure road transport.

**Table 8** Estimation results

Attributes	Model 1		Model 2		Model 3		Model 4		Model 5	
	Coef.	T test	Coef.	T test	Coef.	T test	Coef.	T test	Coef.	T test
ASC road	0.265	0.32	-0.554	-0.69	-1.080	-1.15	-1.18	-1.64	-1.29	-1.84
Cost	-0.027	-5.44	-0.022	-3.74	-0.028	-3.74	-0.026	-5.28	-0.026	-5.25
Time	-0.043	-4.78	-0.042	-2.86	-0.048	-2.93	-0.048	-3.36	-0.049	-3.43
Delays	-0.077	-2.36	-0.070	-0.93	-0.126	-0.33	-0.120	-1.450	-0.124	-1.53
Notice for cont.	-0.444	-2.46	-0.545	-3.24	-0.680	-3.16	-0.621	-4.150	-0.632	-4.21
Frequency	0.134	0.84	0.004	0.06	0.094	2.16				
Frequency spread					-0.26	-2.41				
Frequency (A)							0.644	4.26	0.609	4.43
Frequency (B)							0		-0.091	-1.78
Mass for (A)							0.585	3.12	0.645	3.66
Mass for (B)							0.415	2.21	0.355	2.01
Cut-off cost			-0.054	-4.26	-0.067	-3.61	-0.059	-2.97	-0.059	-2.94
Cut-off time			-0.011	-0.64	-0.020	-0.86	-0.013	-0.77	-0.013	-0.79
Cut-off frequency			0.004	0.06	0.000	0.00	0.003	0.04	0.004	0.05
Cut-off delays			-0.585	-4.96	-0.569	-4.12	-0.341	-2.22	-0.378	-2.23
Sigma	2.8	6.32	2.77	6.36	3.49	3.35	3.17	7.51	3.15	7.65
No obs.	1,128		1,128		1,128		1,128		1,128	
No. of indiv.	94		94		94		94		94	
Log-likelihood	-453.216		-453.216		-416.859		-414.495		-412.483	
Adjusted Rho ²	0.411		0.411		0.451		0.453		0.455	
No of parameters	7		11		12		13		14	
Test χ^2			54 ^a		19 ^b		4.73 ^c		8.72 ^d	
Critical value—95 %			9.49		3.84		3.84		5.99	

^a Log-likelihood ratio test between models 1 and 2

^b Log-likelihood ratio test between models 2 and 3

^c Log likelihood ratio test between models 3 and 4

^d Log likelihood ratio test between models 3 and 5

506 through one measure or another is relatively neutral. However, when non-compensatory
507 behaviours are allowed the higher efficiency of road pricing schemes is obvious.

508 For the rest of the attributes the opposite pattern is observed, the rail probability being
509 more sensitive to improvements in its own level of service than to variations in the
510 alternative mode. Proactive policies increasing rail services quality are therefore necessary.

511 Finally, the crucial role frequency plays in the competitiveness of rail transport must be
512 highlighted. Here again, using one specification or another leads to opposite conclusions,
513 moving from a scenario where frequency is not even significant to another where it is
514 highly important. The results obtained in models 3 and 4 suggest that, in the specific case
515 of the corridor under analysis, only rail services offering high levels of frequency will be
516 able to fully compete with road transport. The question then arises of how to deal with the



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Table 9 Estimated subjective values of transport attributes

Attributes	Model 1	Model 2	Model 3	Model 4	Model 5
Cost below its cut-off					
Transit time	1.60	1.89	1.72	1.85	1.90
€ per shipment and hour					
Frequency			3.39		
€ per shipment and weekly departure					
Segment A				24.67	23.60
Segment B				0	-3.52
Notice for contracting	16.44	24.66	24.37	23.79	24.50
€ per day					
Delay	2.84	26.47	20.39	13.06	14.65
€ per percentile point increase above cut-off level.					

Table 10 Variations in the probability of choosing intermodal rail

	Model 1	Model 2	Model 3	Model 4
Road				
Transport cost +1 %	0.542	0.454	0.548	0.588
Transit time +1 %	0.174	0.068	0.067	0.082
Delays +1 %	0.041	0.116	0.071	0.075
Notice for cont. +1 %	0.016	0.009	0.011	0.013
Frequency -1 dep. per week	-	-	0.020	1,352
Rail				
Transport cost -1 %	0.420	0.166	0.204	0.229
Transit time -1 %	0.291	0.105	0.105	0.123
Delays -1 %	0.128	0.232	0.181	0.183
Notice for cont. -1 %	0.061	0.027	0.029	0.032
Frequency +1 dep. per week	-	-	0.343	1,449

517 vicious circle that hampers the consolidation of rail and maritime modes in short/medium
518 distances: offering high levels of frequency requires a certain level of demand, however,
519 this critical mass can only be reached if high levels of service are offered. In this sense,
520 scenarios where rail services are open to both domestic cargo and door-to-port/port-to-door
521 traffic should be considered/analysed, as they will allow reaching more easily the occu-
522 pancy rate required for the project being profitable and thereby increase the engagement of
523 the private sector.

524 In terms of the optimal configuration of the transport service and also in terms of policy-
525 making recommendations, the results obtained are completely different depending on
526 whether or not we are taking into-account both cut-offs and the presence of population
527 segments with zero-valuations.



528 Conclusions

529 In this application efficient SP designs have been used to obtain data. The main advantage
530 of these designs is that they maximise the statistical efficiency of the results in non-linear
531 models. This is particularly interesting in the case of freight transport applications where
532 sample sizes are normally limited. Low sample sizes can therefore be partially offset by the
533 higher statistical efficiency achieved through the use of this technique.

534 However, the implementation of efficient designs presents the drawback of requiring
535 prior information on the unknown parameters. Moreover, if you want to adjust the levels of
536 the attributes to the respondent's current experience in order to gain realism in the out-
537 comes, you will also need information on the reference levels. The fieldwork in two phases
538 carried out in our research has been very useful in solving these limitations.

539 Methodologically, the models estimated have allowed us to analyse the existence and
540 influence of attribute cut-offs and to highlight the presence of a segment of the population
541 with a zero-value of frequency. Moreover, our specifications include an attribute—notice
542 for contracting—that, as far as we know, has never been considered in freight modal choice
543 problems besides being a key determinant of the intermodal alternatives relative
544 competitiveness.

545 The results obtained in relation to the transport cost variable show that decision-makers
546 strongly penalised increases in transport cost above its cut-off. Concerning delays, the non-
547 significance of its coefficient when attribute cut-offs are introduced indicates that, while its
548 level remains below the cut-off, decision-makers do not take this variable into account
549 during the modal choice process. However, once the cut-off is reached, additional increases
550 in the percentage of shipments suffering significant delays are very strongly penalised. For
551 the frequency variable, the results obtained show the existence of highly polarised posi-
552 tions, emphasising the weaknesses of traditional specifications that average extreme
553 positions and lead to erroneous subjective values figures. Disregarding the existence of cut-
554 offs and/or of segments of the population with polarised valuations can therefore lead to
555 erroneous conclusions in terms of the real possibilities of rail for absorbing quota from
556 road.

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